MIRALIS LIMITED

PRIVACY POLICY

Last Updated: 16 September 2026

Miralis Limited ("Miralis", "we", "us" or "our") respects your privacy and is committed to handling personal information responsibly. This Privacy Policy explains how we collect, use, disclose, retain and protect personal information when you visit www.miralisltd.com or contact us through the Website.

1. Who We Are

Miralis Limited

Business Registration Number (BRN): 79807231

Suite 2705, 27/F, Shui On Centre, 6–8 Harbour Road, Wanchai, Hong Kong

Email: miralis@miralisltd.com

Telephone: +36 20 771 7000

Website: www.miralisltd.com

2. Information We May Collect

Depending on how you interact with us, we may collect:

- name;
- company name;
- job title or position;
- email address;
- telephone number;
- country or region;
- business address;
- company information;
- product or service information;
- sourcing or procurement requirements;
- shipping or logistics information;
- contents of messages or enquiries.
- We may also collect technical information such as IP address, browser and device type, operating system, pages visited, visit date/time, referring website and Website-performance information, depending on the Website configuration.

3. How We Use Personal Information

We may use personal information to:

- respond to enquiries;
- communicate with prospective customers, suppliers and business partners;
- evaluate potential commercial opportunities;
- provide requested information;
- coordinate sourcing, export, import or logistics activities;
- maintain business relationships;
- communicate regarding existing or potential transactions;
- maintain Website security;
- monitor and improve Website performance;
- prevent fraud, abuse or unlawful activity;
- comply with applicable laws and regulations;
- establish, exercise or defend legal rights.

We will not use personal information for unrelated purposes except where permitted or required by applicable law or, where required, with consent.

4. Direct Marketing

If Miralis uses personal information for direct marketing, we will comply with applicable legal requirements. Where consent is required, we will obtain it before using information for that purpose. You may withdraw consent to direct marketing at any time by contacting us.

5. Sharing Personal Information

We may disclose or provide access to personal information where reasonably necessary for the purposes described in this Policy, including to:

- employees and authorised representatives of Miralis;
- professional advisers;
- IT, hosting, communications and email service providers;
- logistics and freight-forwarding providers;
- customs or trade-compliance service providers;
- suppliers or commercial partners where necessary to fulfil a business request;
- lawyers, accountants and auditors;
- governmental, regulatory or law-enforcement authorities where legally required;
- other parties where you have authorised or requested disclosure.

We do not sell personal information as a business practice.

6. International Transfers

Because Miralis operates in international trade and works with businesses in different countries, personal information may sometimes be accessed or processed outside Hong Kong.

Where information is transferred to another jurisdiction, we will take reasonable steps appropriate to the circumstances to protect it and use it only for legitimate purposes.

7. Data Security

We take reasonable and practicable steps to protect personal information against unauthorised access, accidental loss, unauthorised processing, disclosure, alteration and destruction.

However, no internet transmission or electronic storage system can be guaranteed to be completely secure.

8. Data Retention

We retain personal information only for as long as reasonably necessary for the purposes for which it was collected, including legitimate business, contractual, accounting, regulatory and legal purposes.

When personal information is no longer required, we will take reasonable steps to delete, anonymise or securely dispose of it, subject to applicable legal or regulatory requirements.

9. Cookies and Similar Technologies

The Website may use cookies or similar technologies for essential functionality, preferences, Website traffic analysis and performance improvement.

Where third-party analytics or tracking technologies are used, their own privacy policies may also apply.

The exact technologies used should be reviewed against the live Website configuration and this section updated if services such as Google Analytics, Meta Pixel, LinkedIn Insight Tag or similar tools are installed.

10. Your Rights

Depending on applicable law, you may have rights concerning your personal information.

Under Hong Kong privacy law, individuals may have rights to request access to and correction of their personal data. Where the GDPR applies, additional rights may include access, correction, deletion in applicable circumstances, restriction, objection, portability and withdrawal of consent where processing is based on consent.

Requests should be sent to miralis@miralisltd.com. We may need to verify your identity before processing a request.

11. Third-Party Websites

The Website may contain links to third-party websites or services. We are not responsible for the privacy practices, content or security of third-party websites. We recommend reviewing their privacy policies before submitting personal information.

12. Children

The Website is intended primarily for businesses and professional users and is not directed at children. We do not knowingly collect personal information from children for purposes unrelated to legitimate business activities.

13. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our business, Website, technology or applicable legal requirements. The latest version will be published on the Website with the applicable 'Last Updated' date.

14. Contact Us

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